



Investor portal 'how to' guide



How to check your current investments

The screenshot shows the Southern Cross Partners Investor Portal interface. At the top, there is a navigation bar with the logo and links for 'My Investments', 'Investment Opportunities', 'My Details', 'Help & Guides', 'Get In Touch', and 'Logout'. The main content area is titled 'Southern Cross Partners Investor Portal' and 'Welcome <First Name>'. It features six large, light blue buttons with icons: 'View My Current Investments' (percentage icon), 'View Investment Opportunities' (building and dollar sign icon), 'View My Details' (person icon), 'Investor Portal Help & Guides' (house and gear icon), 'Investor Portal Terms & Definitions' (information icon), and 'Get In Touch With The Investment Team' (envelope icon). On the right side, there is a 'Portfolio' summary card. It shows 'Available Funds' with an 'On Call Balance' of \$146,290.00 and a note that a further \$64,760.00 is required to complete pending investments. Below this, it lists 'Investments' with 18 current investments (average interest rate 6.00k, total \$138,494.00), 2 pending investments (average interest rate 6.00k, total \$250,000.00), and 1 historical investment (average interest rate 6.00k, total \$1,060.00). At the bottom, it shows 'Joint Investments' with an 'On Call Balance' of \$10,000.00, 6 current investments (average interest rate 6.00k, total \$570,000.00), and 1 pending investment (average interest rate 6.00k, total \$100,000.00).

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Log into the investor portal with your **Client ID** and **password**.

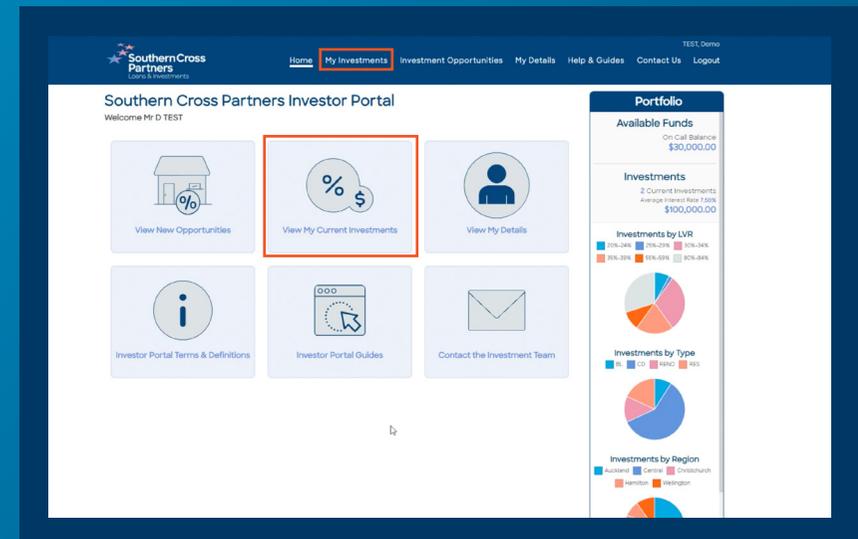
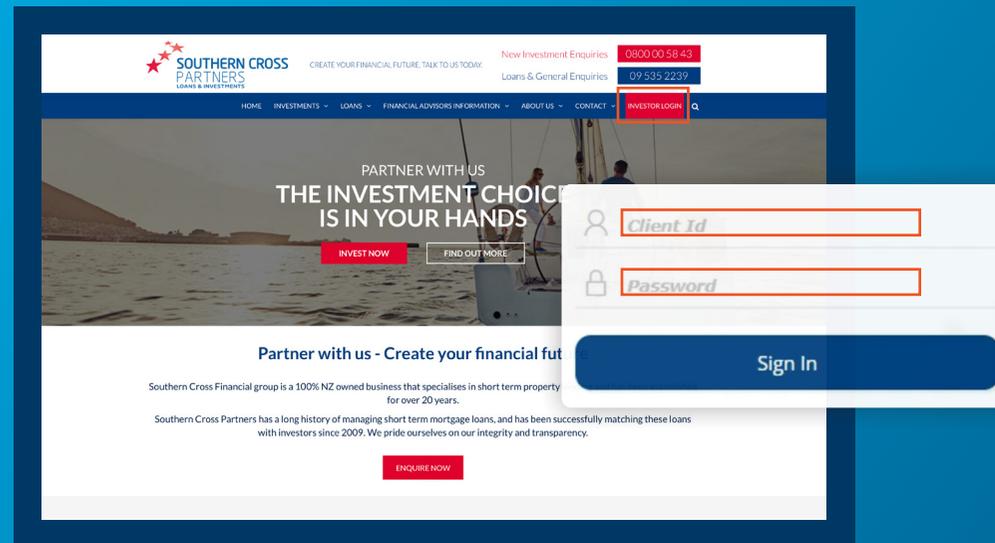
Click **Sign In**.

2

Navigate to the **My Investments** section.

You can do this by clicking the **View My Current Investments** tile.

Or by clicking **My Investments** in the navigation bar along the top of the portal page.



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The **My Investments** section has many functions. In this section there are tabs for:

- Current investments
- Pending investments
- Historical investments
- Your On Call account details
- Your account statements

Click on the tab you wish to view.

Southern Cross Partners
Loans & Investments

Home **My Investments** Investment Opportunities My Details Help & Guides Contact Us Logout

Demo, Mr

My Investments

Filter

CURRENT PENDING HISTORICAL ON CALL STATEMENTS

Investment	Description	Investment Date	Value	Rate	Anticipated Maturity	Status
Owned						
40037	Two adjoining sites, with dwellings, Papatoetoe	09/08/2022	50,000.00	6.35%	30/06/2023	Opportunity
11937	Erica Pabst Way Island Bay Wellington City	10/09/2021	272,600.00	6.35%	10/08/2022	
Associated						
40041	Williamson Avenue, Belmont (The Demo Family Trust)	24/05/2022	200,000.00	7.50%	17/02/2023	For Sale (Pending)
40017	Hamurana Place, Te Atatu Peninsula, Auckland (The Demo Family Trust)	11/05/2022	300,000.00	7.25%	21/04/2023	
12050	Pempsey Street Silverstream Upper Hutt (The Demo Family Trust)	15/03/2022	100,000.00	6.50%	11/09/2023	Opportunity
11865	Richards Avenue Forrest Hill - North Shore (The Demo Family Trust)	04/06/2021	150,000.00	7.00%	25/11/2022	
11879	Wairarapa TerraceMerivaleChristchurch (The Demo Family Trust)	04/06/2021	150,000.00	6.49%	01/01/2023	

Portfolio

Available Funds
On Call Balance
\$50,000.00

Investments
2 Current Investments
Average Interest Rate 6.35%
\$322,600.00

Associated Investments
On Call Balance
\$100,000.00
5 Current Investments
Average Interest Rate 7.05%
\$900,000.00
1 Pending Investment
Average Interest Rate 6.85%
\$150,000.00
A further \$50,000.00 is required to complete the Pending Investments
3 Historical Investments
Average Interest Rate 5.45%
\$600,000.00

Investments by LVR

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All of your current investments are listed in the **Current** section.

The information visible in this includes:

- Investment number
- Description of the investment
- Date you made the investment
- Value of the investment
- Interest rate
- Anticipated maturity date
- Current status

My Investments Filter

CURRENT PENDING HISTORICAL ON CALL STATEMENTS

Investment	Description	Investment Date	Value	Rate	Anticipated Maturity	Status
Owned						
40037	Two adjoining sites, with dwellings, Papatoetoe	09/08/2022	50,000.00	6.35%	30/06/2023	Opportunity Details
11937	Erica Pabst Way Island Bay Wellington City	10/09/2021	272,600.00	6.35%	10/08/2022	Details
Associated						
40041	Williamson Avenue, Belmont (The Demo Family Trust)	24/05/2022	200,000.00	7.50%	17/02/2023	For Sale (Pending) Details
40017	Hamurana Place, Te Atatu Peninsula, Auckland (The Demo Family Trust)	11/05/2022	300,000.00	7.25%	21/04/2023	Details
12050	Pempsey Street Silverstream Upper Hutt (The Demo Family Trust)	15/03/2022	100,000.00	6.50%	11/09/2023	Opportunity Details
11865	Richards Avenue Forrest Hill - North Shore (The Demo Family Trust)	04/06/2021	150,000.00	7.00%	25/11/2022	Details
11879	Walrurapa Terrace Merivale Christchurch (The Demo Family Trust)	04/06/2021	150,000.00	6.49%	01/01/2023	Details

Portfolio

Available Funds
On Call Balance
\$50,000.00

Investments
2 Current Investments
Average Interest Rate 6.35%
\$322,600.00

Associated Investments
On Call Balance
\$100,000.00
5 Current Investments
Average Interest Rate 7.05%
\$900,000.00
1 Pending Investment
Average Interest Rate 6.85%
\$150,000.00
A further **\$50,000.00** is required to complete the Pending Investments
3 Historical Investments
Average Interest Rate 5.45%
\$600,000.00

Investments by LVR

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To see further information about a current investment, including interest payments:

Click the white and blue **Details** button.

Click the **View** button to see further details about the loan you invested in.

Click the blue **Back** button to return to current investments.

My Investments Filter

Portfolio

Available Funds
On Call Balance
\$50,000.00

Investments
2 Current Investments
Average Interest Rate 6.30%
\$322,600.00

Associated Investments
On Call Balance
\$100,000.00
5 Current Investments
Average Interest Rate 7.05%
\$900,000.00
1 Pending Investment
Average Interest Rate 6.88%
\$150,000.00
A further \$50,000.00 is required to complete the Pending Investments
3 Historical Investments
Average Interest Rate 5.45%
\$600,000.00
Investments by LVR

Investment	Description	Investment Date	Value	Rate	Anticipated Maturity	Status
40037	Two adjoining sites, with dwellings, Papatoetoe	09/08/2022	50,000.00	6.35%	30/06/2023	Opportunity
11937	Erica Pabst Way Island Bay Wellington City	10/09/2021	272,600.00	6.35%	10/08/2022	
Owned						
40041	Williamson Avenue, Belmont (The Demo Family Trust)	24/05/2022	200,000.00	7.50%	17/02/2023	For Sale (Pending)
40017	Hamurana Place, To Atatu Peninsular, Auckland (The Demo Family Trust)	11/05/2022	300,000.00	7.25%	21/04/2023	
12050	Pampsey Street Silverstream Upper Hutt (The Demo Family Trust)	15/03/2022	100,000.00	6.50%	11/09/2023	Opportunity
11865	Richards Avenue Forrest Hill - North Shore (The Demo Family Trust)	04/06/2021	150,000.00	7.00%	25/11/2022	
11879	Wairarapa Terrace/Merivale/Christchurch (The Demo Family Trust)	04/06/2021	150,000.00	6.49%	01/01/2023	

11875 View Back

St George Street Papatoetoe

Name The Demo Family Trust
Investment Date Friday, June 04, 2021
Investment \$100,000.00
Total Interest \$3,127.91 (Gross \$4,668.50 less RWT \$1,540.59)
Total Interest Paid \$2,973.72
Transactions \$100,154.19
Balance \$0.00
Maturity (anticipated) Monday, February 28, 2022
Closed on Tuesday, March 15, 2022.
Interest Rate 6.00%
Interest Payment Paid Monthly

TRANSACTIONS DOCUMENTS

Date	Notes	Gross Value	W/Tax	Value	Balance
15/03/2022	Final interest repaid	230.14	75.95	154.19	0.00
15/03/2022	Final interest repaid			(154.19)	(154.19)
15/03/2022	B11875N/05 funds transferred to B12050N/08			(100,000.00)	0.00
28/02/2022	Nominees - Deposit Int Paid Out			(319.40)	100,000.00
28/02/2022	(DP) Credit Interest	476.71	157.31	319.40	100,319.40

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Any investments ordered, but awaiting funds to be completed, are listed in the **Pending** section.

The information visible in this section includes:

- Investment number
- Description of the pending investment
- Date you requested the investment
- Value of the investment
- Rate
- Anticipated maturity date
- Current status for each of your pending investments

To see further information about a pending investment, click the white and blue **Details** button.

This page also shows instructions for depositing funds if required.

The screenshot shows the 'My Investments' page with a table of pending investments. The table has columns for Investment, Description, Request Date, Value, Rate, Anticipated Maturity, and Status. A 'Details' button is highlighted next to the pending investment.

Investment	Description	Request Date	Value	Rate	Anticipated Maturity	Status
40018	Two adjoining sites, with dwellings, Mt Wellington (The Demo Family Trust)	09/08/2022	150,000.00	6.85%	28/04/2023	Pending

The screenshot shows the 'Details' page for investment 40018. It provides information about the investment, including the name, investment date, investment amount, and additional funds required. It also includes instructions for depositing funds and a list of pending items.

40018 [View](#)

Two adjoining sites, with dwellings, Mt Wellington

Name: The Demo Family Trust
Investment Date: Tuesday, August 09, 2022
Investment: \$150,000.00
Additional Funds Required: \$50,000.00 is required to complete your Pending Investments.

Your Investment request is Pending and the Investment will be completed when ALL funds are available in your On Call account, either by a deposit or a repaying investment.

If this investment involves new funds, please remember to lodge the funds into our BNZ bank account:

Pending:

- Loan Investment Trustees Limited Trust Account
- 02-0108-0255443-00

Please use your On Call account number **A748** as the reference, and your name.

PLEASE NOTE: All cleared funds will be processed the next business day.

Interest Rate: 6.85%
Interest Payment: Paid Monthly

DOCUMENTS

Date	Description
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The **On Call** section displays your available accounts with Southern Cross Partners.

This holds information in your deposited funds and your repaid investments before they're either invested or repaid.

Here you can see your **On Call** account number and the account's current balance.

If you have multiple entities with us, such as a trust or company, these On Call accounts will also be shown here.

To see further information about a specific On Call account, click the white and blue **Details** button.

Click the blue **Back** button to return to the On Call account screen.

My Investments Filter

CURRENT PENDING HISTORICAL **ON CALL** STATEMENTS

Account	Description	Balance
Owned		
A763	Investor On Call Account	50,000.00
Associated		
A748	Investor On Call Account (The Demo Family Trust)	100,000.00

Portfolio

Available Funds
On Call Balance
\$50,000.00

Investments
2 Current Investments
Average Interest Rate 6.35%
\$322,600.00

Associated Investments
On Call Balance
\$100,000.00

5 Current Investments
Average Interest Rate 7.05%
\$900,000.00

1 Pending Investment
Average Interest Rate 6.85%
\$150,000.00

A further \$50,000.00 is required to complete the Pending Investments

3 Historical Investments
Average Interest Rate 5.45%
\$600,000.00

Investments by LVR

A748 Investor On Call Account

Name The Demo Family Trust

Date Opened Thursday, June 03, 2021

Balance \$100,000.00 Available \$0.00

Pending \$150,000.00

Funding A further \$50,000.00 is required to complete your Pending Investments.

TRANSACTIONS DOCUMENTS

Date	Notes	Gross Value	W/Tax	Value	Balance
08/08/2022	Additional Deposit			100,000.00	100,000.00
24/05/2022	New Investment			(200,000.00)	0.00
23/05/2022	Loan Repaid via Redraw of B40035 - Investment 11843			200,000.00	200,000.00
11/05/2022	New Investment			(300,000.00)	0.00
11/05/2022	Loan Repaid in Full - Investment 11850			300,000.00	300,000.00
04/06/2021	Transfer Call Acc funds (748) to B11875N/05			(100,000.00)	0.00
03/06/2021	New Investment funds for B11865N				100,000.00

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The **Statement** section houses your account statements.

Statements are supplied twice a year in April and October and will appear in this section, along with your previous statements.

To view a particular statement, click the corresponding **Download** button on the right hand side.

The screenshot displays the 'My Investments' section of the Southern Cross Partners website. The 'STATEMENTS' tab is highlighted with a red box. Below the navigation tabs, there is a table with two rows of statements, each with a 'Download' button highlighted with a red box. The right sidebar shows portfolio details including Available Funds (\$50,000.00), Current Investments (\$322,600.00), and Associated Investments (\$100,000.00).

Date	Description	Action
08/08/2022	Deposit Statements plus Covering Letter	Download
08/08/2022	Deposit Statements plus Covering Letter	Download

Can I talk to a real person?

If you have any questions, comments, or feedback, you can call us or send us an email.

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investments@scpartners.co.nz

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